

Gay, Lesbian, Bisexual and Transgender (GLBT) Health Care Consumer's Charter of Rights

GLBT people of all ages have the right to full and equal access to all health care services, in a supportive environment, where it is safe for them and for their families to be out to their providers if they choose to do so. They have the right to health care services that are comprehensive, medically appropriate and culturally competent. In order to ensure their access to quality health care, GLBT people of all ages have the right:

- to **CONFIDENTIALITY** of their medical records, including confidentiality about their sexual orientation and gender identity;
- to have their **FAMILIES RECOGNIZED**, acknowledged and respected by all health care providers;
- to be treated in a health care environment that uses **CULTURALLY APPROPRIATE** language, including culturally appropriate intake and other written forms;
- to have case management and treatment plans that include and **ADDRESS SEXUAL ORIENTATION OR GENDER IDENTITY** where it is a necessary and appropriate issue in client care;
- to be included and have their needs addressed in prevention and other **PUBLIC HEALTH PROGRAMS**;
- if a minor, to safe and confidential medical treatment, to be **INFORMED OF LEGAL RIGHTS**, and to be advised of the possibility and possible consequences of mandated reporting.